COMPAQ®

PRODUCT: ALL
SERVICE ADVISORY # 035
DATE: October 23, 1985

Subject MS$_R$-DOS Version 3, Release 3.1 and USER PROGRAMS Version 3.01 for the COMPAQ PORTABLE 286™ and COMPAQ DESKPRO 286™

Effective September 30, 1985, MS-DOS Version 3, Release 3.1 replaced MS-DOS Version 3, Release 3.0 sold by COMPAQ^R Computer Corporation.

Any outstanding sales orders will be filled with the new version of MS-DOS Version 3, Release 3.1. This release is recommended for operation with the COMPAQ PORTABLE 286 and COMPAQ DESKPRO 286 Personal Computers.

Functionally, MS-DOS 3.1 is an enhanced version of MS-DOS 3.0, incorporating all changes and improvements necessary to support the entire Family of COMPAQ Products.

The major enhancements are:

- o IBM PC NETWORK COMPATIBILITY - Allows user to operate the IBM PC Network with MS-DOS supplied by COMPAQ.

- o FIXED DISK DRIVE TAPE BACK-UP UTILITY - Allows user to back up and restore files larger than 10 Mbytes.

  Tape no longer restores existing hidden files during Restore. This allows users to backup and restore to the "original hard drive", software which is copy protected by the Softguard Systems SUPERLoK™ copy protection scheme (i.e. during software installation, hidden files are put into a specific location and are checked for upon program execution).

- o CLOCK DRIVER UTILITY - Advances date and time when system is left on overnight.

UPDATE INFORMATION

Customers who have purchased MS-DOS Version 2, Release 2.01, Release 2.1 or 2.12, or MS-DOS Version 3, Release 3.0 can receive an MS-DOS Version 3, Release 3.1 upgrade from COMPAQ by sending the items listed below to:

COMPAQ Computer Corporation
Attention: Service Administration
20555 FM 149
Houston, TX 77070

In order to obtain an upgrade the customer will need to include:

- o Proof-of-purchase (e.g.: a credit card receipt or cash receipt from an Authorized COMPAQ Computer Dealer).

- o $30 Money Order when upgrading from MS-DOS Version 2 to MS-DOS Version 3, Release 3.1 (upgrade includes 2 diskettes and manuals).
  or
- o $15 Money Order when upgrading from MS-DOS version 3, to MS-DOS Version 3, Release 3.1 (upgrade includes 2 diskettes and 1 addendum).

- o It is not necessary to return the older version of MS-DOS diskettes or manuals.

USER PROGRAMS, Version 3.01 for the COMPAQ PORTABLE 286 and COMPAQ DESKPRO 286 Personal Computers

Effective September 25, 1985, the COMPAQ PORTABLE 286 and COMPAQ DESKPRO 286 Personal Computers are being shipped with USER PROGRAMS, Version 3.01.

Enhancements to the User Programs Version 3.01 include the following:

- o 80287 coprocessor test has been added

- o Error tests for 1.2 Mbyte diskettes has been expanded.

DEALER ACTION:

Please inform all Sales and Service personnel at your Dealership of these changes.

For further information or clarification contact COMPAQ Dealer Support at:

800-231-9977	(All Authorized Dealers)
Telex:	795437
A/B:	COMPAQCOMP HOU (Houston, TX)
Telex:	898630
A/B:	COMPAQ TTX D (European Headquarters)
49-89-926-970	
Telex:	889126
A/B:	COMPAQG (United Kingdom Headquarters)
44-1-940-8860	
Telex:	603124
Attn:	COMPAQ (French Headquarters)
33-6-446-3625	
416-449-8741	(Canadian Headquarters)
Telex:	72566
A/B:	COHQ AA72566 (Australian Headquarters)

cc: Store Manager